

HEALTHIER WORKPLACES | A HEALTHIER WORLD

AIHA: ACCELERATING ADVANCEMENTS IN OUR SCIENCE, PRACTICE, AND STANDARDS OF CARE

John R. Mulhausen, PhD, CIH, CSP, FAIHA

"Adaptation of Science, Risk and Culture in the New World"
AIHA YUMA Pacific Southwest Local Section 47th Annual Meeting
January 21, 2022

A WORLD WHERE ALL WORKERS AND THEIR COMMUNITIES ARE HEALTHY AND SAFE





AIHA AND OUR PROFESSION

ACCELERATING WORKER PROTECTION BY ADVANCING OUR SCIENCE, PRACTICE, AND STANDARDS OF CARE

- Continuous Improvement: State of the Art vs. Practice
- AIHA / ACGIH Defining the Science
- Improving Exposure Judgement Accuracy
- AIHA Standards of Care





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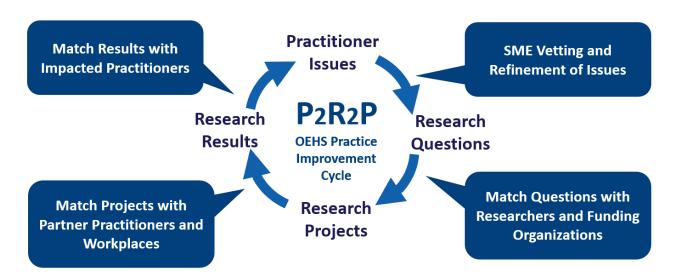


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AIHA / ACGIH "DEFINING THE SCIENCE" INITIATIVE

Making Research Work for Practitioners to Improve Protection for Workers and Communities

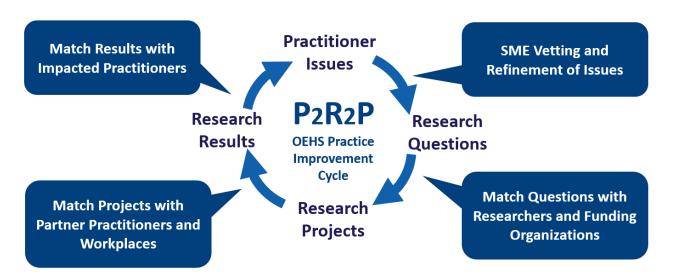
Practice-To-Research-To-Practice™





Making Research Work for Practitioners to Improve Protection for Workers and Communities

Practice-To-Research-To-Practice™



1. Identify research initiatives needed to advance the state of OEHS science to address gaps in effective and efficient practice.



Making Research Work for Practitioners to Improve Protection for Workers and Communities

Practice-To-Research-To-Practice™

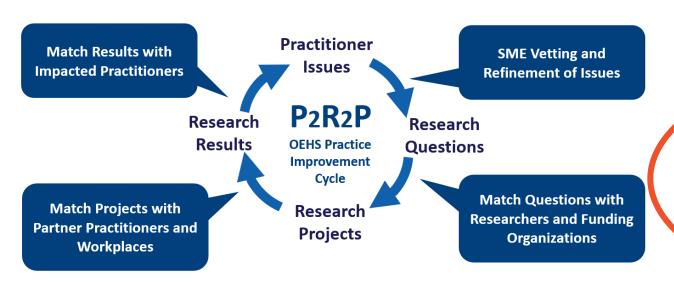


- 1. Identify research initiatives needed to advance the state of OEHS science to address gaps in effective and efficient practice.
- 2. Identify areas of practice that do not hold up to current OEHS scientific findings so that AIHA, ACGIH, and other stakeholders may improve practice through focused outreach, promotion, and training.



Making Research Work for Practitioners to Improve Protection for Workers and Communities

Practice-To-Research-To-Practice™



- 1. Identify research initiatives needed to advance the state of OEHS science to address gaps in effective and efficient practice.
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Improving Exposure Judgement Accuracy





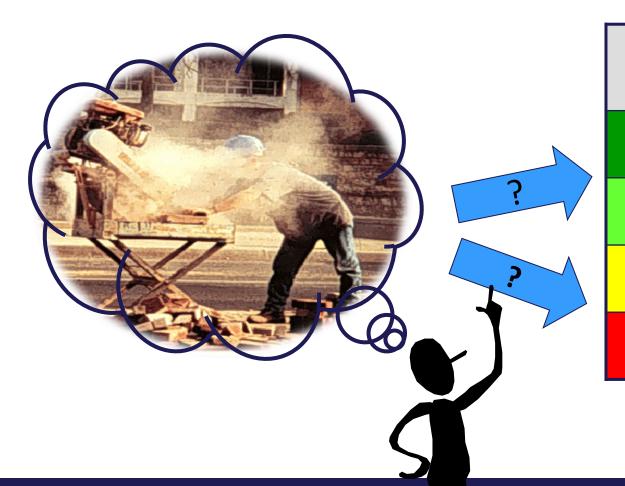
Improving Exposure Judgement Accuracy

The Science . . .





EXPOSURE RISK DECISIONS: HOW ACCURATE ARE WE?



Exposure Risk Rating Category*

1 (<10% of OEL)

2 (10-50% of OEL)

3 (50-100% of OEL)

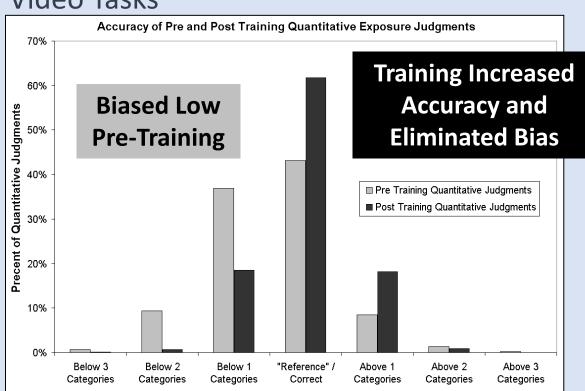
4 (>100% of OEL)

* Decision statistic = 95th percentile



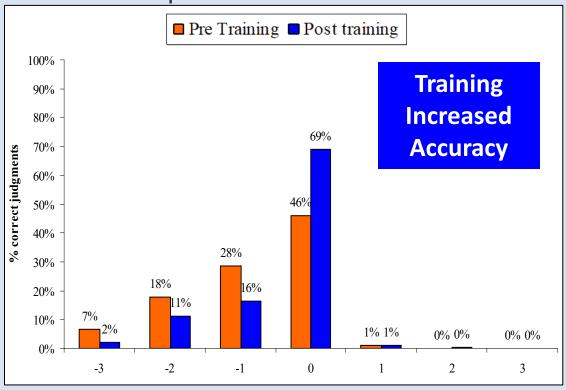
BASED ON MONITORING DATA

Video Tasks



P. Logan, G. Ramachandran, J. Mulhausen and P. Hewett "Occupational Exposure Decisions: Can Limited Data Interpretation Training Help Improve Accuracy?". Annals of Occupational Hygiene - 2009

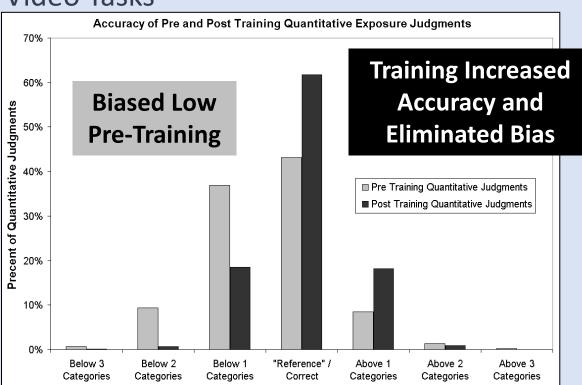
Actual Workplace Assessments



BASED ON MONITORING DATA

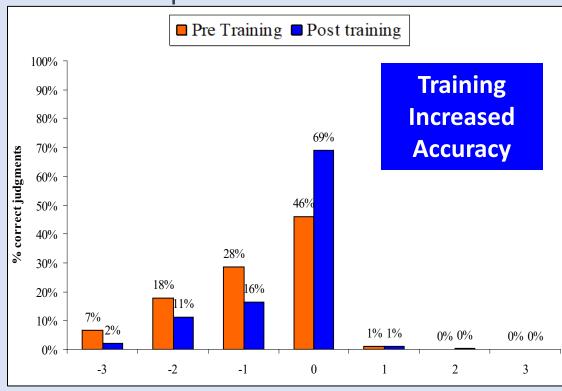
Before Statistical Training: Poor Accuracy & Underestimation Bias

Video Tasks



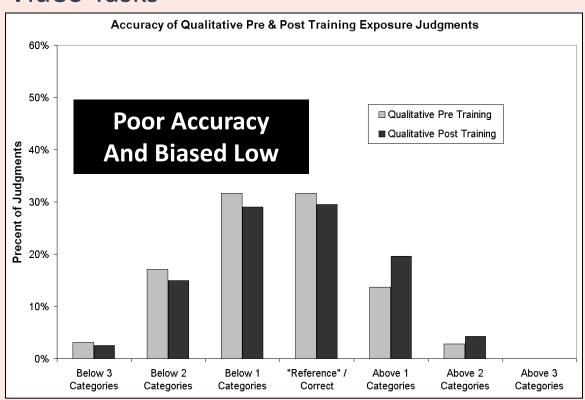
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Actual Workplace Assessments



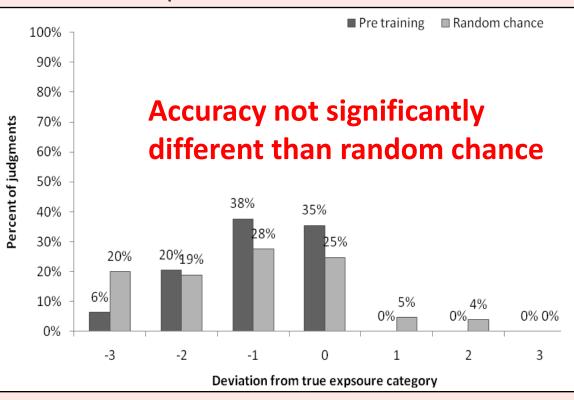
NO MONITORING DATA AVAILABLE

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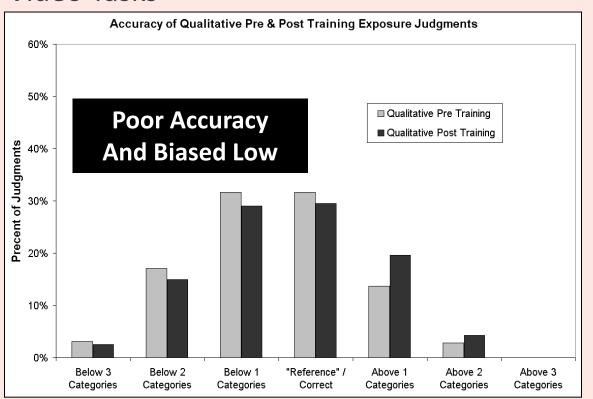
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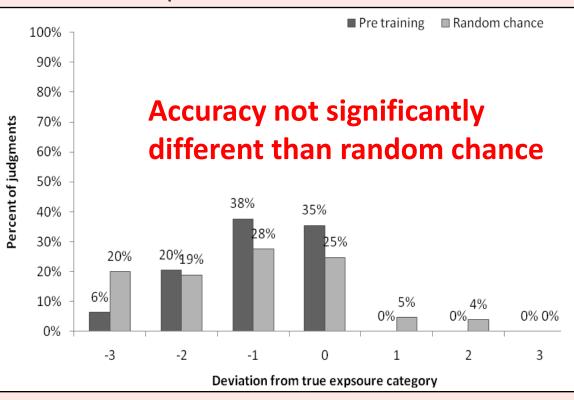
Poor Accuracy & Underestimation Bias

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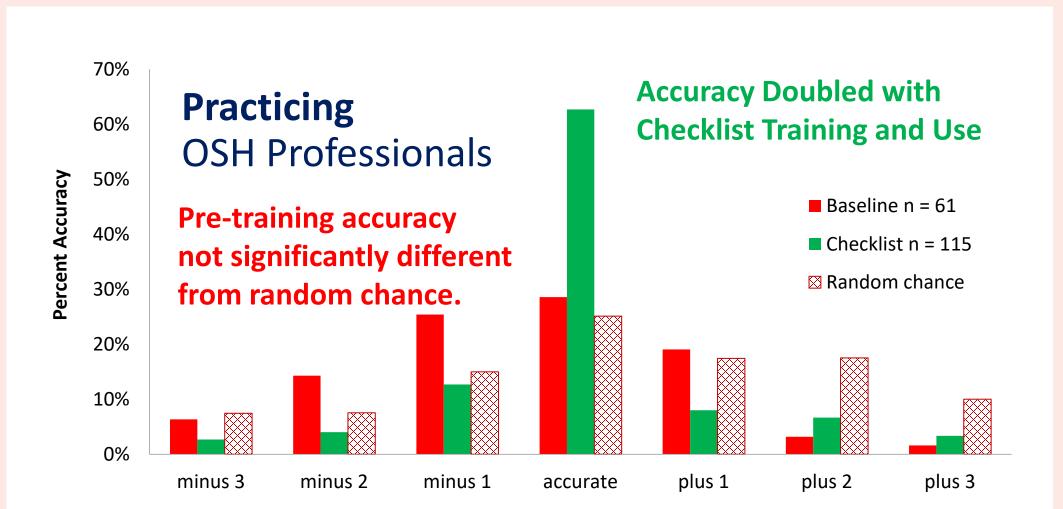
P. Logan, G. Ramachandran, J. Mulhausen and P. Hewett "Occupational Exposure Decisions: Can Limited Data Interpretation Training Help Improve Accuracy?". Annals of Occupational Hygiene - 2009

Actual Workplace Assessments



JUDGEMENT ACCURACY PRE- AND POST- CHECKLIST TRAINING AND USE

NO MONITORING DATA AVAILABLE

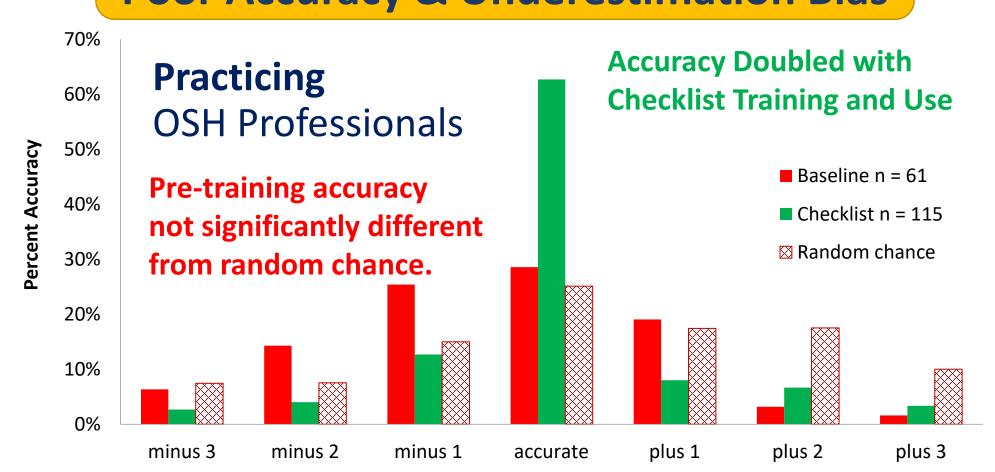


Susan F. Arnold; Mark Stenzel; Daniel Drolet; Gurumurthy Ramachandran; "Using Checklists and Algorithms to Improve Qualitative Exposure Judgment Accuracy", *Journal of Occupational and Environmental Hygiene* 2016, 13, 159-168.

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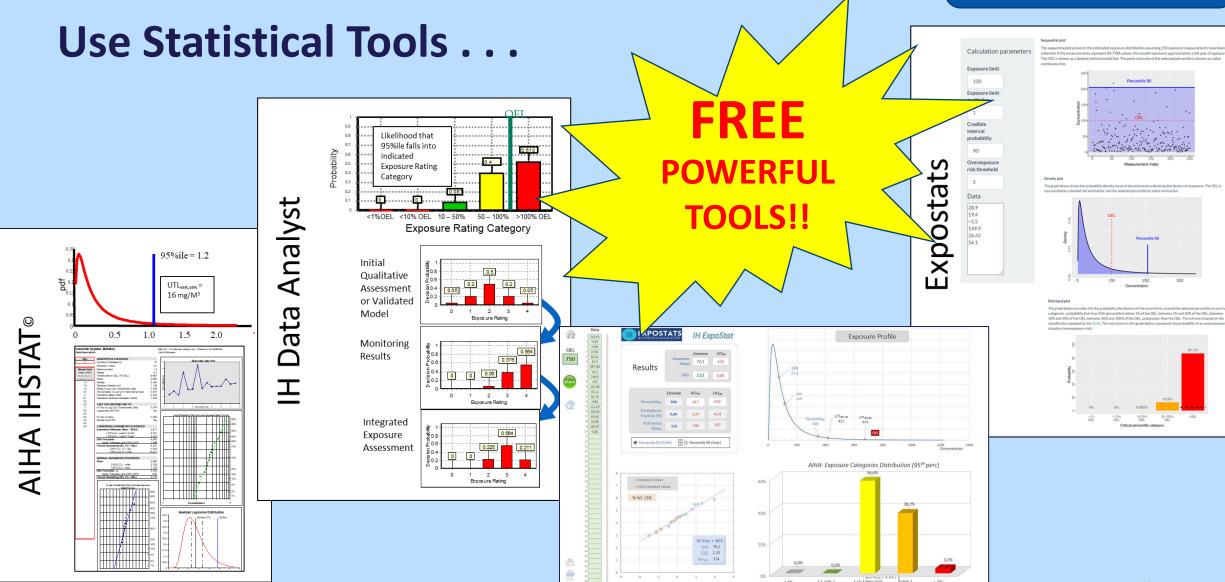


Susan F. Arnold; Mark Stenzel; Daniel Drolet; Gurumurthy Ramachandran; "Using Checklists and Algorithms to Improve Qualitative Exposure Judgment Accuracy", *Journal of Occupational and Environmental Hygiene* 2016, 13, 159-168.



BASED ON MONITORING DATA

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NO MONITORING DATA AVAILABLE

Learn From Our Colleagues in Cognitive Psychology . . .

Work in Other Disciplines: Physicians, Pilots, . . .

- Humans are more often biased and inaccurate than we know
- Our "gut" is wrong much more often than we know . . . or want to know
- As individuals we think we are the accurate one, it is "the person next to us that isn't so good"

The Key is "Slow Thinking" (Daniel Kahneman's Thinking Fast and Slow)

Fast Thinking:

- Reflexive, quick, emotion-driven and instinctive brain stem & hormones
- Good for the many routine decisions that we make every day.
- Reliance on emotion and individual experiences can lead to biases and faulty decision making.

Slow Thinking:

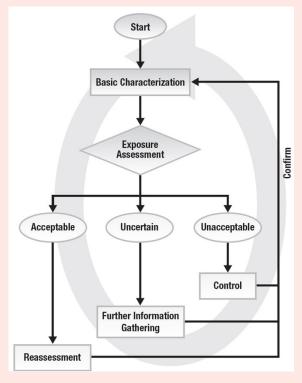
- Deliberate and logical. Learned algorithms, data analysis
- Requires energy and conscious focus.
- Serves us well when we have important decisions to make.

- Systematic Exposure Decision Process
- Document Results and Rationale for Judgments

 e.g. Checklist Tool
- Document Exposure Determinants
 e.g. Modeling
- Discussion with Colleagues
- Focused Training, Coaching, and Practice
- Accurate Feedback Mechanisms
 e.g. Compare initial qualitative judgment to final result from the statistical analysis of monitoring data

			Initial	Initial	Final	Final
	Agent /		Exposure	Certainty	Exposure	Certainty
SEG	Chemical	OEL	Rating	Rating	Rating	Rating
					•	

Implement The AIHA Strategy



Improving Exposure Judgement Accuracy

Next Steps . . .

- AIHA and ACGIH in discussions regarding coordinated actions to drive improvements in exposure judgment accuracy
- Other Organizations . . .
- Local Sections . . .

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Exposure Judgement Accuracy Improvement Initiative		Year								
Phases	1	2	3	4	5	6	7	8	9	10
1: "Hyper-Marketing" of Need to Change and Tools / Techniques to Improve										
2: Evaluate Effectiveness of Existing Tools / Techniques										
3: Develop New Tools / Techniques to Fill Gaps										
4: Communication & Marketing to Drive Use of Improved Tools/Techniques										





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AIHA STANDARDS OF CARE

STANDARDS OF CARE

Defined:

Minimum expected standards of practice and performance established for a particular profession or function

STANDARDS OF CARE

Are:

Expected standards of practice and performance (What one does)

Are Not:

Competencies (What one knows)

AIHA STANDARDS OF CARE INITIATIVE

- The protection of workers and communities depends on the performance of risk management programs. As currently implemented, the effectiveness of those risk protection programs is highly variable, resulting in excessive risk for many workers and communities.
- This AIHA effort seeks to elevate the performance of all risk management programs, especially
 those which are underperforming, by documenting a summary of minimum expected standards
 of care or performance for critical aspects of risk management programs and practices.

A WORLD WHERE ALL WORKERS AND THEIR COMMUNITIES ARE HEALTHY AND SAFE



A Simple Example – Consider Scenarios Assessed and Managed by Two OEHS Professionals "A" and "B":



OEHS Professional A:

- Practice based solely on basic regulatory compliance.
- Uses OSHA PELs exclusively

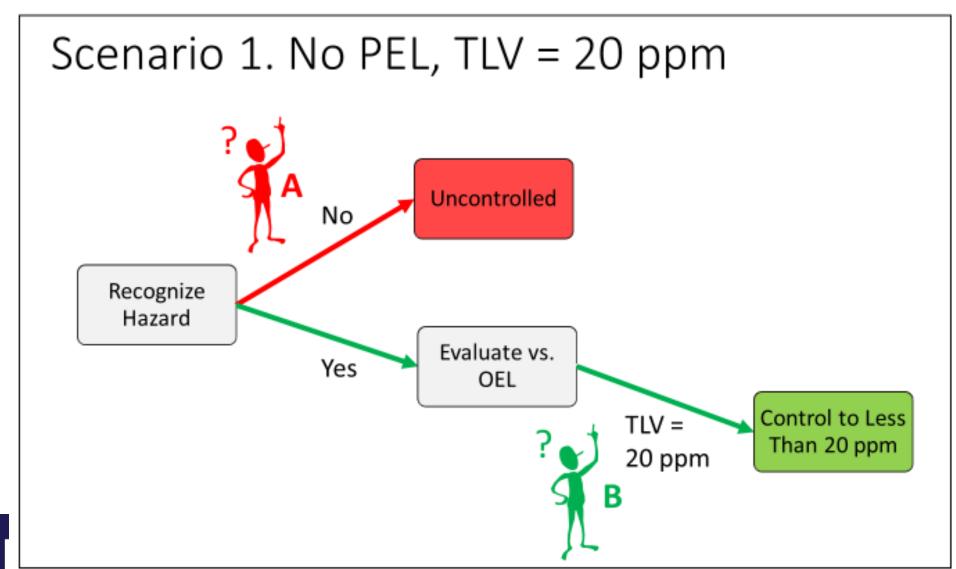


OEHS Professional B:

- Takes a comprehensive approach, considering all potential hazards, whether regulated or not.
- Uses lower of PEL or ACGIH TLV

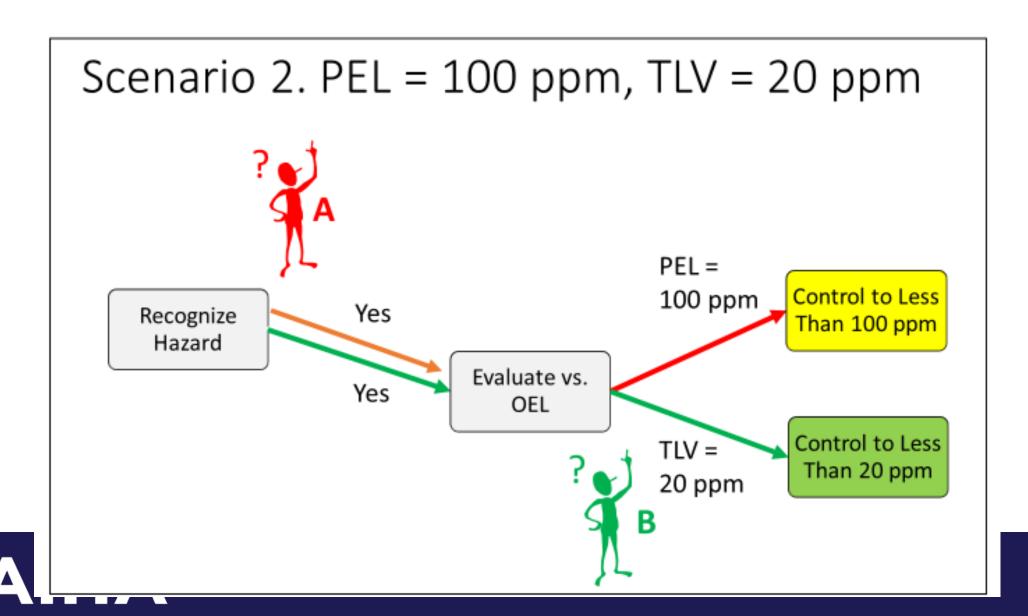


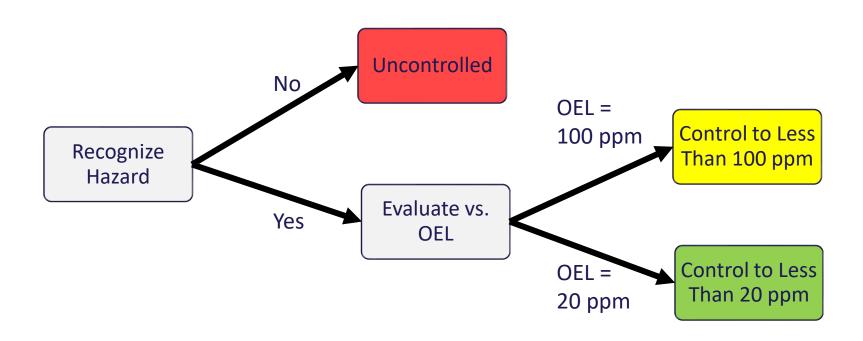
A Simple Example – Consider Scenarios Assessed and Managed by Two OEHS Professionals "A" and "B":





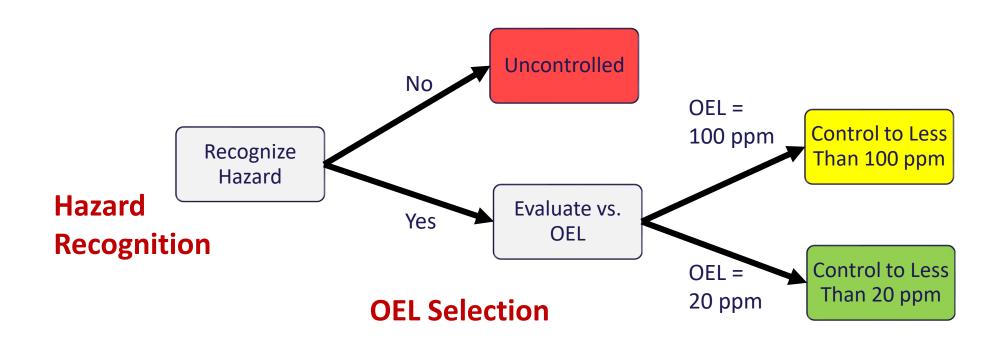
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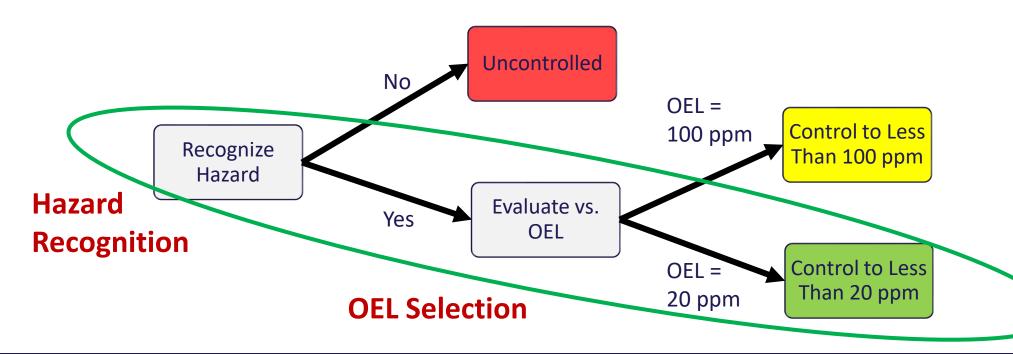


1. Risk-critical practices can be defined for OEHS risk management processes and programs.





- 1. Risk-critical practices can be defined for OEHS risk management processes and programs.
- 2. Minimally acceptable professional expectations for those risk-critical practices can be identified.

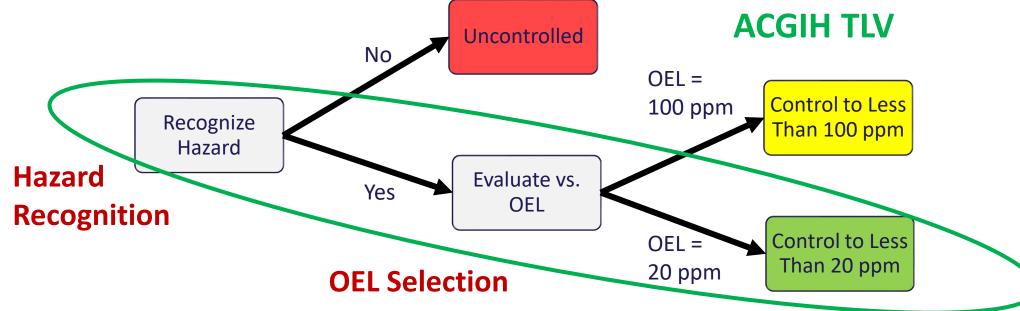




- 1. Risk-critical practices can be defined for OEHS risk management processes and programs.
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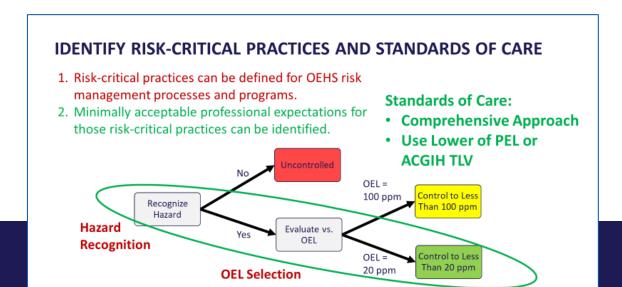
Standards of Care:

- Comprehensive Approach
- Use Lower of PEL or ACGIH TIV





OEHS Process/Program Risk-Critical Practices						
	Standard					
OEHS Process / Program	Risk-Critical Practice	of Care				
Hazard Recognition	No Hazard Recognition					
	Compliance Focus					
	Comprehensive Approach	X				
OEL Selection	Apply Only PEL					
	Apply Lowest: PEL or TLV	X				





OEHS	OEHS Process/Program Risk-Critical Practices							
OEHS Process / Program	Risk-Critical Practice	Standard of Care	Best Practice	References				
Hazard Recognition	No Hazard Recognition							
	Compliance Focus							
	Comprehensive Approach	X	X					
OEL Selection	Apply Only PEL							
	Apply Lowest: PEL or TLV	X						
Program XXX	Practice A							
	Practice B							
	Practice C	X	X					
Program YYY	Practice A							
	Practice B	X						
	Practice C		X					



AIHA STANDARDS OF CARE INITIATIVE

Goal: Document a concise, easy to use summary of minimum recommended global standards of care for the professional practice of OEHS that incorporate best risk management practices whenever feasible.

OEHS Process/Program Risk-Critical Practices						
OEHS Process / Program	Risk-Critical Practice	Standard of Care	Best Practice	References		
Hazard Recognition	No Hazard Recognition					
	Compliance Focus					
	Comprehensive Approach	X	X			
OEL Selection	Apply Only PEL					
	Apply Lowest: PEL or TLV	X				
Program XXX	Practice A					
	Practice B					
	Practice C	X	X			
Program YYY	Practice A					
	Practice B	X				
	Practice C		X			



AIHA STANDARDS OF CARE INITIATIVE

Next Steps . . .

- AIHA Standards of Care Advisory Group
- Other Organizations . . .

Standards of Care Initiative	Year					
Phase	1	2	3	4	5	6
1: Define Scope and Strategy						
2: Collect Input						
3: Feedback on Drafts						
4: Finalize SOC v1						
5: Update and Maintenance						





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LEARN MORE

LEARN MORE:

Click here to access the **Defining The Science** Home Page



Defining the Science Advisory Group

Formed in 2021, the mission of the Defining the Science Advisory Group (DTS-AG) is to develop and maintain a national IH/OEHS research agenda endorsed by the AIHA Board of Directors. The DTS-AG is a collaborative venture between AIHA and ACGIH and includes representatives from both organizations.

https://www.aiha.org/get-involved/volunteer-groups/defining-the-science-advisory-group



LEARN MORE:

Papers:

- Logan P., G. Ramachandran, J. Mulhausen, and P. Hewett: Occupational Exposure Decisions:
 Can Limited Data Interpretation Training Help Improve Accuracy? Annals of Occupational Hygiene, Vol. 53, No. 4, pp. 311–324, 2009.
- Logan P., G. Ramachandran, J. Mulhausen, S. Banerjee, and P. Hewett "Desktop Study of Occupational Exposure Judgments: Do Education and Experience Influence Accuracy?"
 Journal of Occupational and Environmental Hygiene, 8:12, 746-758, 2011.
- Vadali, M. G. Ramachandran, J. Mulhausen, S. Banerjee, "Effect of Training on Exposure Judgment Accuracy of Industrial Hygienists". Journal of Occupational & Environmental Hygiene. 9: 242–256, 2012.
- Arnold S., M. Stenzel, D. Drolet, G. Ramachandran; "Using Checklists and Algorithms to Improve Qualitative Exposure Judgment Accuracy", Journal of Occupational and Environmental Hygiene, 13, 159-168, 2016

Books:

A Strategy for Assessing and Managing Occupational Exposures. 4th Ed. AIHA Press. 2015.



LEARN MORE:

Opinion:

- Mulhausen, J. "Faulty Judgment" President's Message. The Synergist. (November 2021).
- Mulhausen, J. "How to Improve Exposure Judgments" President's Message. The Synergist. (December 2021).
- Mulhausen, J. "Standards of Care: Competence PLUS Performance" President's Message. The Synergist. (January 2022).

Video Webinar:

• Mulhausen, J. "Top 10 Imperatives for the AIHA Exposure Risk Management Process." Free from AIHA at:

https://online-

ams.aiha.org/amsssa/ecssashop.show_product_detail?p_mode=detail&p_product_ser no=2650&p_cust_id=&p_order_serno=&p_promo_cd=&p_price_cd=&p_category_id=&p_session_serno=72069269&p_trans_ty=









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